



JOB DESCRIPTION – Seasonal F&B Server

We are currently recruiting for our 2024 Summer Season at Walnut Beach Resort. We are looking for highly motivated, positive, and energetic individuals to join our F&B team. As a member of our team, you will have the opportunity to work in a fast-paced and dynamic environment, with a focus on excellence and innovation.

Join our dynamic, diverse team at Walnut Beach Resort as a Pointe49 Kitchen & Bar Server.

Surrounded by vineyards, orchards and Lake Osoyoos in the backyard we are a 112 room resort offering modern amenities, an onsite restaurant and bar, and Osoyoos's only licensed private beach bar! Reporting directly to the F&B Manager, this position will play a key role in showcasing and promoting food and beverage at the resort. Position includes working our dining room, room service, poolside, patio, and beach area.

With the help of great people like you, our resort is looking to expand and grow the F&B service offering for the busy season running from May through September.

What we offer:

- Competitive Wages
- Flexible Schedules
- Subsidized staff accommodation

Additional pay:

- Tips
- Seasonal incentive bonus

Applicant Qualifications & Requirements:

- Excels working in a team environment
- Excellent service skills in a fast-paced, high volume environment
- Ability to work in high temperatures and various weather conditions
- Passion and knowledge of food and beverage products
- Creating exceptional guest experiences with strong passion and commitment for the job.
- Confident and authentic communication skills.
- Take ownership of tasks and demonstrate a proactive approach, anticipating needs of both our guests and the business. Addressing them proactively.
- Collaborate with team members to implement improvements and drive positive
- Valid serving certificate
- Stable and progressive work history.
- Familiar with Squirrel POS an asset



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- **Job Duties:**
- Provide excellent customer service by taking orders, executing them efficiently, and building a rapport with our guests
- Demonstrate teamwork and communicates positively and professionally to all departments to ensure that guest needs are being met at all times.
- Demonstrate and adhere to proper steps in responsible service of alcohol
- Exercise sound judgment and possess good problem-solving skills.
- Maximize sales opportunities by becoming an expert on all beverage and food offerings, demonstrating salesmanship by suggestively selling
- Provide genuine hospitality by engaging with guests throughout their entire experience, maintaining a positive personality throughout
- Effectively communicate ideas, suggestions, and solutions to team members and management
- Engage with our guests, offering menu suggestions and be able to carry forward conversations.
- Ensure that all transactions are accurate and conducted in accordance with established policies and procedures.
- Actively seek opportunities for process improvement and efficiency
- Clean and organize work areas throughout the shift.
- Other duties as required